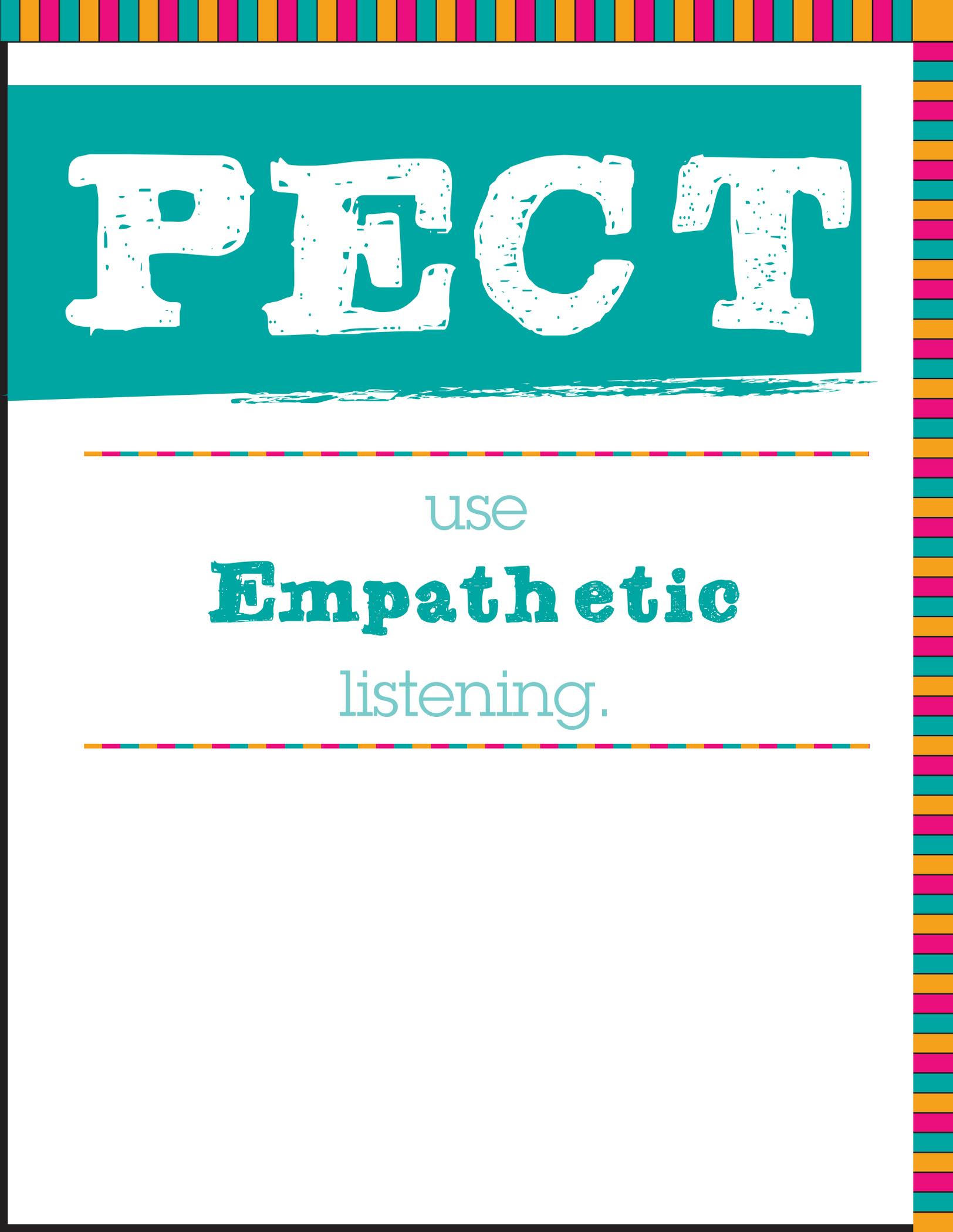


RES

take

Responsibility

for what you
say and feel without
blaming others.



PROJECT

use

Empathetic

listening.



be

Sensitive to

differences

in communication

styles.



Ponder

what you hear and feel
before you speak.



Examine

your own assumptions
and perceptions.



keep

Confidentiality.





Trust ambiguity

because we are not here
to debate who is right or
wrong.

RESPECT

R = take **RESPONSIBILITY** for what you say and feel without blaming others.

E = use **EMPATHETIC** listening.

S = be **SENSITIVE** to differences in communication styles.

P = **PONDER** what you hear and feel before you speak.

E = **EXAMINE** your own assumptions and perceptions.

C = keep **CONFIDENTIALITY**.

T = **TRUST** ambiguity because we are not here to debate who is right or wrong.